

Introducing ASO/Alternately Funded Electronic Funds Transfer



Anthem introduces Electronic Funds Transfer (EFT), a better way to do business. With EFT, your billed administrative fees and claims are automatically withdrawn from your account on the banking day of the due date on your bill (or the next banking day if the due date falls on a weekend or bank holiday), ensuring that your employees receive the uninterrupted claim payment service they count on. By signing up for this FREE service today, you get increased administrative efficiency and the peace of mind that comes with knowing your administrative fees and claims are paid on time, every time.

Your Opportunity to Improve Efficiency and Peace of Mind

EFT Efficiencies

Uninterrupted claim payment and coverage

Automatic payments eliminate potential late payment fees, interest and interruptions in coverage.

Reduced paperwork

Fill out one simple form to end weekly check requests and possible mail delays.

Quick and easy sign-up

Complete the Anthem EFT Authorization Form on the reverse side of this notice and fax or mail it to the appropriate location (indicated at the top of the form).

The Anthem National Accounts business unit serves members of the Blue Cross licensee for California; the Blue Cross and Blue Shield licensee for Colorado, Connecticut, Georgia, Indiana, Kentucky, Maine, Missouri (excluding 30 counties in the Kansas City area), Nevada, New Hampshire, New York (as Empire Blue Cross Blue Shield in 17 eastern and southeastern counties, including the 5 New York City counties, and as Empire Blue Cross in 11 upstate counties), Ohio, Virginia (excluding the Northern Virginia suburbs of Washington, D.C.), and Wisconsin. Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Maine, Inc. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. In New Hampshire: Anthem Health Plans of New Hampshire, Inc. In Ohio: Community Insurance Company in Ohio. In Virginia: Anthem Health Plans of Virginia, Inc. (serving Virginia excluding the city of Fairfax, the town of Vienna and the area east of State Route 123.) In most of Missouri: RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. In Wisconsin: Blue Cross Blue Shield of Wisconsin ("BCBSWI") underwrites or administers the PPO and indemnity policies. CompCare Health Services Insurance Corporation ("CompCare") underwrites or administers the HMO policies; and CompCare and BCBSWI collectively underwrite or administer the POS policies. Blue Cross and Blue Shield of Georgia and Blue Cross Blue Shield Healthcare Plan of Georgia, Blue Cross of California and BC Life & Health Insurance Company. In New York: Empire Blue Cross Blue Shield is the trade name of Empire HealthChoice Assurance, Inc and Empire Blue Cross Blue Shield HMO is the trade name of Empire HealthChoice HMO, Inc. Independent licensees of the Blue Cross Blue Shield Association. ®ANTHEM is a registered trademark. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

Electronic Funds Transfer Q&A

This is Fully Insured process only



This document addresses the most commonly asked questions. Detailed questions or those not addressed here should be sent to your billing specialist.

Q. What is EFT?

A. Electronic Funds Transfer is a non-paper way of paying bills. It ensures that payments are received and posted in a timely manner.

Q. How do I sign up?

A. The attached Anthem EFT Authorization Form must be filled out and returned with a copy of a canceled check in order to enroll in the program.

Q. When will the money come out of my account?

A. The money will come out of your bank account on the banking day of the due date of your bill. If the due date is a Saturday or Sunday, the money will come out on Monday. If the due date falls on a banking holiday, the money will come out on the following banking day. You will be notified after your account is set up and when the first premium will be withdrawn.

Q. How do I know how much will come out of my account?

A. The amount on the billing statement mailed to you is the amount your bank account will be charged.

Q. If you are taking the payment out of my bank account, then why do you mail me a bill?

A. This paper bill is informational for you. It allows you to know how much will be charged to your bank account. It also shows you what type of coverage you have for each employee on your bill. You should compare the information on the billing statement to your records, and any membership changes should be addressed with your Anthem billing specialist.

Q. What if I am billed separately by Anthem Life?

A. You will need to continue to submit the payment directly to Anthem Life, separate from the health payment. Anthem Life is currently working on EFT as an option for the near future. For now, only your health payment will be withdrawn through EFT.

Q. What if my bank account changes?

A. You should send a new Anthem EFT Authorization Form with the new banking information.

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Anthem Electronic Funds Transfer (EFT) Customer Authorization Form (includes Fully Insured)



Alternately Funded Submit completed form by: Fax it to: (513) 336-5333 Or e-mail to: dl.mw.aso.billing.department@wellpoint.com Or mail it to: Anthem Blue Cross and Blue Shield ASO/Alternately Funded Billing Unit Internal Mail Code: OH0103-230 4361 Irwin Simpson Road Mason, OH 45040	IN (Fully Insured) Completed form should be mailed to: Anthem Blue Cross and Blue Shield P.O. 37160 Louisville, KY 40233-7160	KY/OH (Fully Insured) Completed form should be mailed to: Anthem Blue Cross and Blue Shield P.O. 37910 Louisville, KY 40233-7910	MO (Fully Insured) Completed form should be mailed to: Anthem Blue Cross and Blue Shield P.O. 34200 Louisville, KY 40232-4200	WI (Fully Insured) Completed form should be mailed to: Anthem Blue Cross and Blue Shield P.O. 34220 Louisville, KY 40232-4220
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We hereby authorize Anthem Blue Cross and Blue Shield to initiate debit entries of claims and/or administrative fees or any other related payments on our behalf and credit entries as required to our account indicated below, and authorize the financial institution named below to debit/credit the same to such account.

Enrollment type: <input type="checkbox"/> New <input type="checkbox"/> Revised		Requested effective date		
Financial Institution Information				
Financial institution name				
Financial institution address		City	State	ZIP code
Account no.		Bank ABA no.		
Account type: <input type="checkbox"/> Checking/NOW <input type="checkbox"/> Savings <input type="checkbox"/> Other If other, please specify.				
Group Information				
Group name				
Group no. with Anthem				
Group address		City	State	ZIP code
Group contact person			Phone no.	

This authorization is to remain in full force and effect until Anthem and the above-named financial institution have received written notification simultaneously from us of its termination in such time and in such manner as to afford Anthem and the above-named financial institution a reasonable opportunity to act on it.

Printed name	Authorized signature on this account	Date
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FOR ANTHEM USE ONLY	
Authorized signature of Anthem	Date

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